

Newsletter Article

Dana Aftermarket Hosts Off-Highway Service Center Meeting in Italy

The Spicer® Off-Highway Service Center Meeting was recently hosted in Riva del Garda, Italy. More than 60 people from Dana and its EMEA Service Center Network joined the event held near the Arco facility.

The primary focus of the gathering was to strengthen the relationship between Dana and its Service Center Network, which has always been important for the Off-Highway Team.

Over two days, attendees gained valuable insights into Dana's Off-Highway business processes and shared valuable feedback on optimizing Dana's customer relationships and enhancing overall service.

Emphasizing the significance of the Service Center Network to Dana, the Off-Highway Service Center Awards 2022 were presented. IOW SERVICE SP. Z O.O of Poland clinched the Sales Performance Award for outstanding year-over-year sales growth, while the Product Mix Portfolio Award was bagged by France's Powertrain Technology Center.

Overall, it was a successful event where numerous important topics were discussed and valuable feedback from our network was gathered, making this event a significant contribution to Dana's future.

Thank you to everyone who participated and contributed to the event's success.

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Information about the Off-Highway Service Center Network can be found on the following website:

<u>A Dedicated Network of Off-Highway Service Centers | Spicer Parts</u> <u>EMEA</u>









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About Dana Incorporated

Dana is a leader in the design and manufacture of highly efficient propulsion and energy-management solutions that power vehicles and machines in all mobility markets across the globe. The company is shaping sustainable progress through conventional and clean-energy solutions that support nearly every vehicle manufacturer with drive and motion systems; electrodynamic technologies, including software and controls; and thermal, sealing, and digital solutions.

Based in Maumee, Ohio, USA, the company reported sales of \$8.9 billion in 2021 with 40,000 people in 31 countries across six continents. Founded in 1904, Dana was named one of "America's Most Responsible Companies 2022" by Newsweek for its emphasis on sustainability and social responsibility. The company is driven by a high-performance culture that focuses on valuing others, inspiring innovation, growing responsibly, and winning together, earning it global recognition as a top employer. Learn more at www.bana.com.

About Dana in the Aftermarket

Powered by recognized brands such as Dana®, Spicer®, Victor Reinz®, Glaser®, GWB®, Thompson™, Tru-Cool™ and Transejes™, Dana delivers a broad range of aftermarket solutions – including genuine, all makes, and value lines– servicing passenger, commercial, and off-highway vehicles across the globe. Leveraged by a global network of 13 distribution centers, Dana's dedicated aftermarket team provides technical service, customer support, high fill rates, and on-time delivery to customers around the globe. For more information, please visit www.SpicerParts.com.

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