

Dana Incorporated World Headquarters P.O. Box 1000 Maumee, Ohio 43537-7000 Dana.com

Growing Stronger, Together

Fundamental values around communication, collaboration, and creativity to the fore

As the world unites to fight COVID-19, Dana wishes you and your families the very best of health. We are in an unprecedented battle against a formidable foe, yet through the resourceful and tireless dedication of medical professionals and essential workers, we will surely prevail.

Dana's top priority is always the health and safety of our employees, our customers, and our communities. To this end, we have implemented protocols throughout our global footprint to ensure their health and safety across 150 facilities in 34 countries.

Communications

While we have proved agile in adapting to the pandemic, many of the core anchoring tenets of how we work have remained the same. These revolve around staying connected within our engineering and manufacturing teams through constant, consistent, and clear communication to drive the company forward in these challenging times.

Dana, like many corporations, has been implementing could-based productive platforms and cybersecurity tools for some time. The pandemic has amplified these needs, requiring us to rapidly deploy laptops to teams throughout the world while leveraging the full capabilities of video conferencing to keep in touch with our customers. The need to communicate remains a foundational component of our work without regard for how we might need to do it.



"The entire Dana family has spent countless hours sharing ideas and best practices while selflessly collaborating to be sure everyone stays safe as we bring our business back online as quickly and efficiently as possible." James K. Kamsickas, chairman and chief executive officer, Dana Incorporated

People Finding A Better Way™



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Collaborative Innovation

As an original-equipment manufacturer and replacement part supplier, delivering innovative sealing technologies requires a team of global professionals. We are working hard to ensure the best possible service and supply across R&D, prototyping to production, sales, technical support, and warehouse / delivery activities. Our strength remains our passion to respond to and fulfill customer needs.

Adaption has been a key element in these times. Employees that were not used to working at home had to find innovative ways to continue serving our customers, including duplicating their work labs and test environments at home in ways that kept them connected to others working on the same project. The need for efficient and effective collaboration remains essential to the way we work.

Creativity

Some of the most creative solutions and innovations are often born from change, which is foundational for the success of our engineering business. During the height of the pandemic, much of the world's health systems were in dire need of protective equipment for health care workers.

Across the globe, our teams went to work to find solutions. Our engineers designed, tested, and produced 3D-printed face shields for local health care professionals in less than a week. They also



developed a plexiglass enclosure to allow nurses and doctors to remain safe while still having access to patients.

The designs for both were made available on our <u>website</u> to accelerate others ability to support their communities. The creativity of our team remains a critical part of the way we work even with the challenges of being remote or maintaining social distancing.

It is likely that the COVID-19 pandemic will change the way we work for some time. Whether it is remotely or at a distance, our goal is to work with customers to continually adapt and find better ways. Knowing that we have the core principles of communication, collaboration, and creativity to guide us through these times of change is a foundational step in moving forward.

Stay safe and well.

Your Victor Reinz[®] Team

People Finding A Better Way